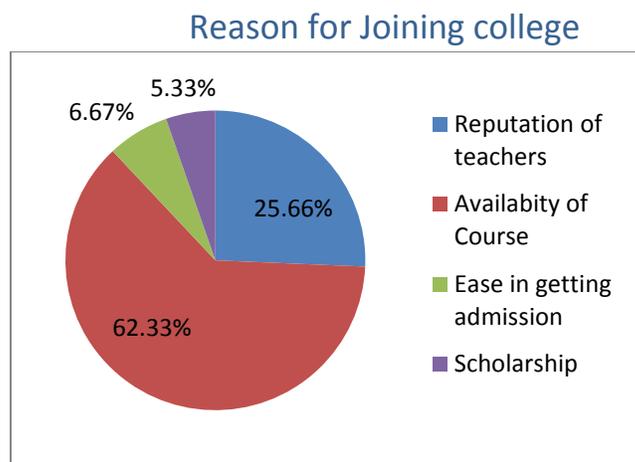


Analysis of Student Satisfaction Survey

(2019-2020)

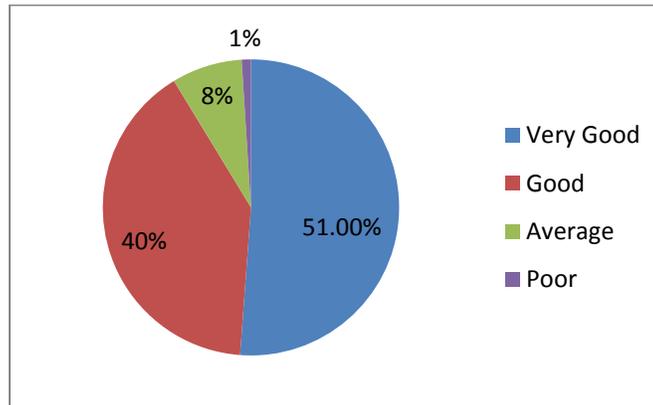
In any educational institute students are the most important stakeholders. Their feedback is very crucial and can be used to evaluate as well as improve the existing teaching-learning practices going on in the institute. Ultimately, it leads to the growth of the institute towards centre of excellence. Keeping its importance into consideration, Doaba College, Jalandhar has developed a well-established mechanism to get feedback from the students. The Internal Quality Assurance Cell (IQAC) of the college is the nodal agency for this purpose. Every academic year it conducts a Student Satisfaction Survey by randomly distributing a questionnaire to the students. Following this practice, this year also a questionnaire, consisting of 20 questions, was circulated among 300 students. These students were selected from different streams and departments by using random sampling method. The questions broadly refer to domains like curriculum, teaching-learning processes, methodology of teaching, evaluation system, student support system, infrastructural facilities, suggestions for improvement etc. Then, the information obtained from the Feedback Performas is analyzed and following conclusions are drawn:

- The first question was concerned with the main pull factor for the students to join this college. The analysis of the data reveals that the reputation of the teachers and availability of the course of their choice in the college as two main alluring factors for their admission in the college. These two reasons are supported by 88% of the respondents.



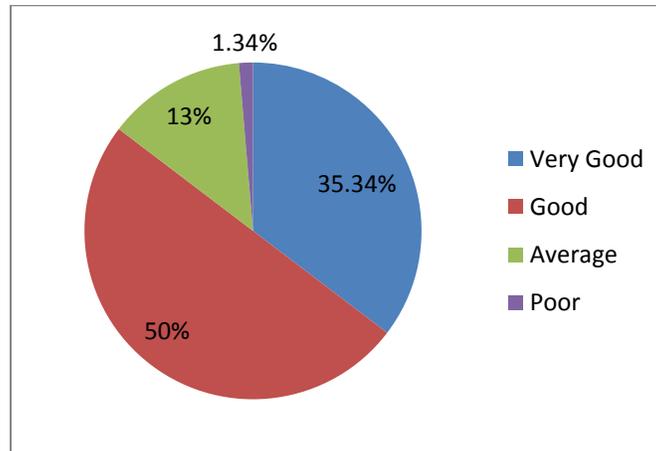
- As regards the rating of the academic contents, more than 91 percent of the students find the academic content to be very good. It implies that 91 percent students are satisfied with the academic content of the courses.

Rating of Academic contents



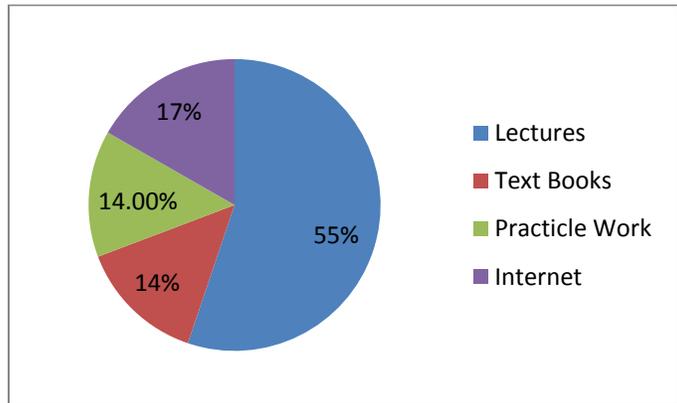
- As far as rating of interaction with the faculty members is concerned, about 85 percent students have rated it either good or very good. Regarding returning of evaluated assignments to the students, about 86 percent students say that their assignments are returned in time by the teachers. Moreover, about 85 percent of the students are satisfied with the evaluation system in the college.

Rating of Interaction with faculty members



- In the Teaching-Learning processes, the college has adopted a student centric approach. In the system of curriculum delivery, students are kept at the center of learning process. In the teaching-learning methodology, the contribution of lectures is reported to be the best approach.

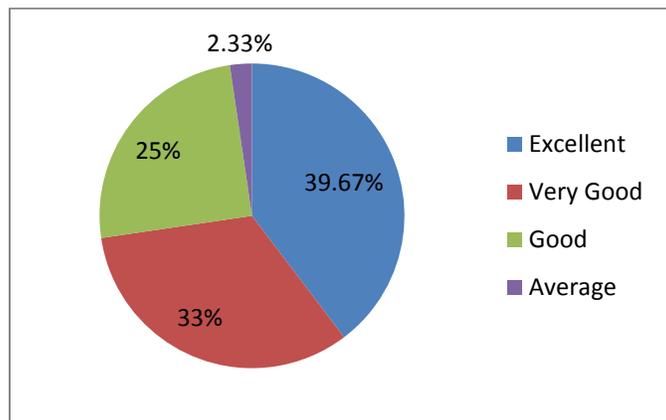
Method of Learning



Most of the students i.e. about 55% are in favor of lectures as the method of learning. The rest of the students i.e. 45 percent support other methods viz. reading from text books, laboratory work, assignments, discussion method, field work and survey and the content available on the internet and the college e-portal.

- As far as the availability of different infrastructural facilities in the college like transport, healthcare, recreational and sports, canteen, library, laboratories, hostel and mess facility (for resident students only) etc. are concerned, majority of the students have expressed their satisfaction.
- The college is spending a large amount of money in the establishment of a sound Information Technology enabled infrastructure. As a result, we have a very good IT based infrastructure in the college.

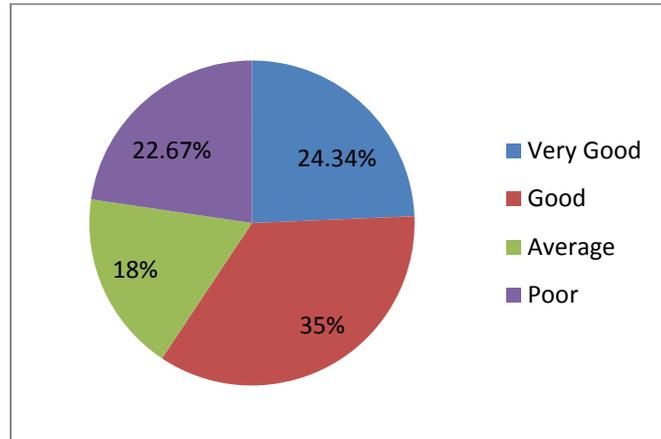
Rating of Computer Facilities in College



About 73% of students are of the opinion that the computer facilities provided to them by college are either good or very good.

- Extracurricular activities provide a setting to become involved and to interact with other students, thus leading to increased learning and enhanced development. Students have opportunities to improve their leadership and interpersonal skills while also increasing their self-confidence. The college recognizes this fact and provides platform to students for various extra-curricular activities.

Rating of Co-curricular activities in the college



About 60 percent of the students are satisfied with the extra-curricular activities provided to them and they have rated these facilities of college as very good or good.

- After the perusal of Student Feedback Performa, it has been found that the majority of the students i.e. about 83% have reported that their grievances are always or most of the times adhered to. In addition to this, the students are also satisfied with the working of college administrative staff. About 90% of the students say that whenever they approach the administrative staff for any office related work, they are either helpful or very helpful.

Rating of behavior of College Administrative staff

